



Prepare To Care

Training Center, Inc

**2321 North Ocoee Street
Cleveland, Tennessee 37311
(423) 614-3838**

**SCHOOL CATALOG
&
CLASS SYLLABUS**

www.prepare-2-care.com

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National Healthcareer Association

NHA exams exceed all certification and industry standards for reliability, validity and competency – making the NHA “*The Benchmark in Healthcare Certification*” .!

SECTION II

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"In your careers, you will meet many people. All are significant. They deserve your attention and care, even if all you do is smile and say hello."

~Joann C. Jones

Whether a person is a male or female, a nurse is a nurse. ~Gary Veale

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Nursing is an art: and if it is to be made an art, it requires an exclusive devotion as hard a preparation, as any painter's or sculptor's work; for what is the having to do with dead canvas or dead marble, compared with having to do with the living body, the temple of God's spirit? It is one of the Fine Arts: I had almost said, the finest of Fine Arts.

~Florence Nightingale

SECTION I

BACKGROUND



Founded in 2006 **Prepare To Care Training Center, Inc.** has become the area's premier healthcare education center. Currently we offer quality training programs for Certified Nursing Assistants and Certified Phlebotomy Technicians.

PURPOSE & INTENT

PTC Training Center offers quality education for those interested in a rewarding healthcare career. Our sole purpose is to provide a resource for training in health occupations. Our intent is to improve the quality of patient care through education and consistency for those choosing to enter the healthcare field.

Our programs are *not* designed to prepare students for further college study. Transfer of credits is solely up to the receiving institution. No credit is granted by PTC Training Center for previous education, training or experience. To receive full credit and be issued a "certificate of completion", each student must complete all requirements of our training programs.

Prepare To Care Training Center, Inc. is NOT a job placement agency, nor does PTC Training Center, Inc. provide job placement. Participation in any education program offered at PTC Training Center, Inc. does not guarantee the student a job.

AUTHORIZATION

Prepare To Care Training Center, Inc. is authorized to operate by the Tennessee Higher Education Commission. This authorization must be renewed each year and is based on an evaluation by minimum standards concerning quality of education, ethical business practices, health and safety and fiscal responsibility.

ORGANIZATION & BOARD OF DIRECTORS

Prepare To Care Training Center, Inc. is a Tennessee corporation with operating address at:

2321 North Ocoee Street
Cleveland, Tennessee 37311
(423) 614-3838

Program Director	Shelia Green, RN
Education Director	Suzanne Stanfield, LPN
Instructors	Jennifer Fountain, LPN Debby Crumbley, CPT

2009 BOARD OF DIRECTORS

President & : Diane L. Jones
Secretary

SECTION II

REGISTRATION & ENROLLMENT

Each student registering for the CNA Program must complete an enrollment application, sign the acknowledgement agreement, provide proof of prerequisites (if required) and make a \$138 deposit, book & materials fee (\$100 of which is non-refundable). Completion of these items will place the student on the class roster and ensure the student a seat in the next upcoming class.

Each student registering for the Phlebotomy Program must complete an enrollment application, sign the acknowledgement agreement, provide proof of prerequisites (if required) and make a \$347.50 deposit, book & materials fee (\$100 of which is non-refundable). Completion of these items will place the student on the class roster and ensure the student a seat in the next upcoming class.

Students will be allowed to reschedule one time without additional fees, provided rescheduling is done prior than 72 hours of class start date. If additional changes are made, each case will be evaluated individually with the possibility of

additional administrative fees to cover costs of changes which may be deducted from any student refund.

To receive a registration and enrollment packet, please call (423) 614-3838 or come by the school during business hours which are Monday – Friday, 9:00 AM to 5:00 PM. The school is located at 2321 North Ocoee Street, Cleveland, Tennessee.

Applicants with documented copies of high school transcripts or GED will be accepted for enrollment in the Certified Nursing Assistant (CNA) program. Students wishing to participate in programs other than CNA may be subject to pre-requisites and may need to show proof of completion of a training program or work experience.

Students are responsible for their own learning experience and should be mature, self-motivated and able to comprehend both written and oral communications. Students must be physically and mentally capable to perform all duties of the enrolled training program. Excuses (i.e. “I had to work”, “I had company”, “...a sick child, relative or friend”, etc.) WILL NOT BE ACCEPTED.

If at the end of the program, the student has failed to meet and complete the training requirements, including the attendance policy, the student’s record will indicate thus and Prepare To Care Training Center, Inc.’s obligation to the student will be terminated.

ATTENDANCE POLICY

Students are encouraged to attend every class session. Accurate attendance records are required by certification programs and will be required of each class instructor. 80% attendance is required to receive credit and a certificate of completion.

NO EXCUSE WILL BE ACCEPTED FOR FAILURE TO COMPLY WITH THIS 80% ATTENDANCE POLICY.

FINANCIAL REQUIREMENTS

Students who enroll at Prepare To Care Training Center, Inc. do so as individuals, separate from their employers. Each student is directly responsible for the cost of their training, textbooks and any testing fees.

PROGRAM TUITION & FEES

Certified Nurse Assistant (CNA) Program

Registration	Evening	\$138
(applies to total cost \$100 non-refundable)	Day	\$ 369

TOTAL COST BREAKDOWN

Tuition		\$ 550
Other Fees (text, uniform rental, etc)		\$ 100
<u>TN State Exam</u>		<u>\$ 88</u>
Total Tuition & Fees		\$ 738

Certified Phlebotomy Technician (CPT) Program

Registration (applies to total cost \$100 non-refundable)		\$ 347.50
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TOTAL COST BREAKDOWN

Tuition		\$ 500
Registration Fee (non-refundable)		\$ 100
<u>Administrative Fees*</u>		<u>\$ 95</u>
Total Tuition & Fees		\$ 695

*Administrative fees cover , text, background checks, drug screens, etc. for CPT clinicals

Certification & Registration Examinations

Currently the state of Tennessee only registers Certified Nursing Assistants.

Prepare To Care Training Center, Inc. offers Phlebotomist Certification through the National HealthCareer Association, a nationally recognized certification program. To sit for the CPT exam, students must pay an additional \$105.

CANCELLATION & REFUND POLICY

A student **MUST** cancel in writing.

VERBAL CANCELLATION WILL NOT BE ACKNOWLEDGED

In order to receive refunds of any money already paid, the student must meet the following criteria:

Within 72 hours of enrollment

Full - Including Deposit

After 72 hours – before 1st Class

Tuition Only (lose deposit)

1st or 2nd class 75% of tuition (lose deposit)

3rd – 5th Class 25% of tuition (lose deposit)

After 5th Class No Refund

Refunds will be dispersed 45 days after the Effective date of cancellation which will be either :

- 1) last day of attendance if terminated by PTC or
- 2) date of receipt of written cancellation from student or
- 3) five school days following the last day of attendance.

CERTIFICATE OF COMPLETION



Each student will be evaluated for satisfactory completion of the training program by their instructor using the following tools:

1. Homework & Quizzes (70% is passing)
2. Final Exam (70% is passing)
3. Clinical Skills (100% is passing)

This Certificate of Completion is evidence that each student has successfully completed an accepted education program and mastered fundamental skills in the chosen area. This certification will qualify the student to register and take the appropriate Certification Exam either from the State of Tennessee or the National Health-Careers Association.

SECTION III

CLASS POLICIES

All students need to come to class prepared and ready for fast-paced, hands-on learning. Read all assignments - this will establish the basis for session learning and enhance class experience. Come prepared to take notes as well as take tests and quizzes. Instructors will specify any additional equipment or supplies that may be needed.

Students must notify the instructor if they will be absent from class by calling the office at (423) 614-3838. If no answer the student must leave a message. Make-up of missed work will be at the discretion of the instructor. Under no circumstances will make-up result in the class session covering the same material again for the benefit of the absentee or additional hours or cost to PTC Training Center. Documented evidence of medical care may be necessary for class reinstatement.

Inappropriate behavior, such as violence, physical or verbal, profanity, stealing or disruptive behavior will not be tolerated.

Disruptive behavior is any behavior that causes fellow students or staff to feel unsafe or uncomfortable, causes the loss of time by the instructor or that just seems inappropriate to the Director.

Any student who displays inappropriate behavior may be terminated from the class and receive a “*Failure to complete the requirements of the training program*” placed in their student record. Termination will result in the forfeiture and loss of all money paid to PTC Training Center, Inc.

NO SMOKING allowed in any Prepare To Care Training Center classroom or office. A designated smoking area is provided. Students who smoke and use this area are expected to keep it clean and neat.

CELL PHONES must be turned OFF or SILENT during all class sessions. No phones permitted inside facilities hosting clinicals.

NO EXCEPTIONS TO CELL PHONE POLICY.

CONCERNS, COMMENTS, GRIEVANCES

Students are encouraged to make comments or express concerns or grievances so they may be addressed and resolved. Concerns may be filed anonymously, as long as verifiable information is available for review. All issues will be documented, with the information collected used for concern resolution and quality assurance.



Student concerns or comments regarding PTC training programs will not be discussed during class time. Concerns, comments or grievances are to be made to Diane L. Jones, President, at PTC or by telephone at (423) 614-3838 If you

wish to remain anonymous, concerns may be filed over the telephone or in writing. Grievances not resolved on the institutional level may be forwarded to the Tennessee Higher Education Commission, Nashville, TN 37243-0830, (615) 741-5293.

SECTION IV

PROGRAM DESCRIPTIONS

Certified Nursing Assistant

The Certified Nursing Assistant program consists of 45 hours of classroom time and 45 hours of clinical experience. Upon completion of this program, the student will be prepared and eligible to take the CNA certification exam offered by the state of Tennessee. Upon successful completion of this exam, the student’s name will then be placed on the Nurse Registry. Both daytime and evening class schedules are available.

Text used for the CNA class will be *How To Be a Nurse Assistant, AHCA.*

The instructor will provide a course schedule at the beginning of class. Student’s notes and material from the text will be used for study.

Equipment and instruction material used will be:

- Dry erase board
- Hospital beds, scales, mannequin, etc.
- Thermometers
- Stethoscopes
- Sphygmomanometers

CNA Syllabus

Section 1 Your new job as a CNA

- The Long Term Care Facility
- Starting your job: What to Expect

Section 2 Managing Resident Quality of Life

- Getting to know the resident
- Resident rights
- CNA's role
- The role of the family
- Communication

Section 3 Principles for Quality Care

- Documentation
- Infection Control
- Injury Prevention
- The aging process/disease management
- Emergency Care/CPR
- Themes of Care

Section 4 How to Give Quality Care

- Creating the home environment
- Moving and positioning
- Personal care
- Nutrition
- Elimination
- Restorative
- Skin Integrity

Section 5 Resident Population

- Alzheimer's
- Development Disabilities
- End of Life

Section 6 Being a Successful CNA

- Pulling It All Together
- Promoting Your Own Health
- How to Be A Successful Employee

Certified Phlebotomy Technician

The Certified Phlebotomy Technician (CPT) program consists of 36 hours of comprehensive classroom and hands-on training, with additional clinical time. Certified Phlebotomy Technicians draw blood from patients or donors in hospitals, blood banks, or similar facilities for analysis or other medical purposes.

Upon successful completion of this program, each student will be eligible to challenge the National Healthcareer certification exam in Phlebotomy. To be certified as a Phlebotomy Technician students will have to achieve a passing score of 70% or better on the certification exam and prove competency drawing blood. Each student is required to complete a minimum of sixty(60) successful blood draws/sticks during their clinical experience at an approved office or facility. Students will be assigned clinical rotation upon completion of classroom requirements, and must provide documented proof of having successfully completed *50 venipunctures* and *10 capillary sticks*.

Text used for Phlebotomy class and all other class materials will be provided by your instructor.

The instructor will provide a course schedule at the beginning of class. Student notes and material from the text will be used for study.

Equipment and instruction material used will be:

- Dry erase board
- Simulated Arm/Hand
- Needles, adaptors, tourniquets
- Color coded test tubes
- Alcohol Preps, 2x2's, band-aids
- Video Presentations

Phlebotomy Syllabus includes:

- Introduction to Phlebotomy
- Anatomy of Circulatory System
- The Laboratory and Its Departments
- Tests Performed in the Lab
- How to Collect a Specimen
- Vein Puncture
- Finger Sticks
- Practical Lab Skills

CNA Course Requirements/Materials

Student is responsible for the following **before** the 1st day of class:

- **Official HS Transcripts or GED Certificate with Score**
- **TB TEST RESULTS** – Copies only NO Originals
- **IMMUNIZATION RECORDS** – MMR (measles, mumps rubella & chicken pox)
- **HEPATITIS B VACCINE** – have started the series of Hepatitis B Vaccines and/or signed the Hepatitis B Vaccine Advisory

Student is responsible for the following **before** Clinical Training:

- Professional Liability Insurance (Phlebotomy Students Only)
- White Shoes
- Watch with a second hand

Optional Materials

- Stethoscope
- Blood Pressure Cuff
- Gait Belt

CNA STUDENT NOTICE

Each class requires **ASSIGNED** Clinical hours
ATTENDANCE IS MANDATORY.

CNA Clinical schedule will match class schedule.

Phlebotomy Clinicals may be scheduled M-F, between 7:30 AM – 6:00 PM (Actual times may vary per student)

The school will be closed for the following holidays:

New Year Day	Thanksgiving & Day After
Memorial Day	Christmas Eve
4 th of July	Christmas Day
Labor Day	

SCHOOL CLOSURE POLICY

If Cleveland State classes are cancelled for inclement weather, PTC classes will be cancelled

2010 CALENDAR

CERTIFIED NURSE ASSISTANT

DAY CLASS SCHEDULE

Mon-Fri 9:00 AM – 3:30 PM

Oct 26, 2009

2010 Class Schedule

Jan 4-Jan22	Jun 21-Jul 9
Feb 1-Feb 19	Jul 19-Aug 6
Mar 1-Mar 19	Aug 16-Sep 3
Mar 29-Apr 16	Sep 13-Oct 1
Apr 26-May 14	Oct 11-Oct 29
May 24-Jun 11	Nov 8-Dec 3

EVENING CLASS SCHEDULE

Mon-Wed-Fri 5:00 – 10:00

2010 Class Schedule

Jan 4-Feb 5	Jul 26-Aug 27
Mar 1-Apr 2	Sep 13-Oct 15
Apr 19-May 21	Oct 25-Dec 3
Jun 7-Jul 9	

CERTIFIED PHLEBOTOMY TECHNICIAN

DAY CLASS SCHEDULE

Mon – Wed – Fri 9:00 AM – 1:00 PM

2010 Class Schedule

Jan 11-Jan 29	Jul 5-Jul 23
Apr 12-Apr 30	Sep 13-Oct 1
Nov 15-Dec 13	

EVENING CLASS SCHEDULE

Tue & Thu 5:00 PM – 9:00 PM

2010 Class Schedule

Feb 9-Mar 9	Jul 27-Aug 24
May 18-Jun 15	Oct 6-Nov 2

We reserve the right to cancel classes in the event not enough students register.